



## TOWN OF HOOKSETT, NH

## **AMERICANS WITH DISABILITIES ACT**

The Town of Hooksett, NH does not discriminate on the basis of disability in its services, programs or activities.

Employment: The Town of Hooksett, NH does not discriminate on the basis of disability in its hiring or employment practices and complies with the ADA Title I employment regulations.

Effective Communications: The Town of Hooksett, NH will, upon request, provide auxiliary aids and services leading to effective communication for people with disabilities, including qualified sign language interpreters, assistive listening devices, documents in Braille, and other ways of making communications accessible to people who have speech, hearing, or vision impairments.

Modifications to Policies and Procedures: The Town of Hooksett, NH will make reasonable modifications to policies and procedures to ensure that people with disabilities have an equal opportunity to enjoy programs, services, and activities. For example, people with service animals are welcomed in the Town of Hooksett, NH offices, even where pets and other animals are prohibited.

Requests: To request an auxiliary aid or service for effective communication, or a modification of polices or procedures contact Donna Fitzpatrick, ADA Coordinator, Town of Hooksett, 35 Main Street, Hooksett, NH (603) 268-0060, <u>dfitzpatrick@hooksett.org</u> as soon as possible, preferably at least 5 business days before the activity or event.

Complaints: Send complaints to:

Donna Fitzpatrick ADA Coordinator Town of Hooksett 35 Main Street Hooksett, NH (603) 268-0060 dfitzpatrick@hooksett.org

Town Council Approved 09/23/2020